Keeping the focus on your safe care

You deserve and expect safe care

Whether nurses are new to the profession or have been providing care for years, you want to feel confident they have the knowledge, skill and judgment to provide you and your loved ones with safe care. Our role is to help ensure that everyone receives safe care from every nurse in Ontario, from the day they start nursing until the day they retire.

Ensuring new nurses are ready to care for you

When being treated by nurses starting their careers, you want them to be able to assess your health condition and know how to respond if your condition changes. You want to feel confident they know how to manage any pain you're in and administer medication safely.

These are some basic skills expected of any new nurse. We make sure they have them by requiring new nurses to pass a nursing exam before they are allowed to begin caring for you.

Holding nurses accountable to standards

Nurses working in Ontario need to meet standards we set. For example, they're expected to maintain your privacy, build a relationship with you based on trust and respect, and take steps to prevent the spread of infection. They're also required to stay current with changes in nursing and health care.

If you feel that a nurse caring for you isn't meeting these standards, we're here to listen to your concerns and address with the nurse any issues.

Providing you with information

Usually, nurses come into our lives when we're feeling anxious and vulnerable. You may want to know whether a nurse is capable of providing care that is safe and ethical. For this reason, we make available to you on our website information about every nurse in Ontario. By going to Find a Nurse, a register of all nurses in Ontario, you can see whether an individual is registered as a nurse and if there are any restrictions on their nursing practice.

An important part of your health care

Who are we? We're Ontario’s nursing regulator. We’re accountable for ensuring that nurses practise safely and for keeping the focus on your health care interests.

Our practice standards and nursing exam help support safe nursing care, while our approaches to addressing your concerns hold nurses accountable for the care they provide.

Everything we do is part of ensuring safe nursing care for everyone in Ontario.

Safe nursing care. You deserve nothing less.