

Quality Assurance Committee

2024 Annual Report

Introduction: Role of the Committee

The Quality Assurance Committee (“the Committee”) supports the College’s commitment to the public that nurses are engaged in continuous quality improvement. The Committee is composed of nurse and public members and is responsible for ensuring that nurse registrants comply with all aspects of the [QA Program](#), including the three types of assessment: Self (known as QA Every Day); Practice (known as QA Assessment Part A), and Peer (known as QA Assessment Part B). These components are designed to promote lifelong learning and continuing competence among nurses.

Executive Summary

In 2024, a total of **5,020** nurses were selected to participate in QA Assessment during two separate selection cycles (Spring and Fall). This included a total of **4,000** nurses for Part A and **1,000** nurses for Part B. An additional **20** members from previous selections, were required to complete their outstanding QA Assessment. These members included those who were returning from the Inquiries, Complaints and Reports Committee (ICRC), deferrals or registration reinstatement. See Table 1 for details.

Part A assessment continued with the use of an online learning management system (LMS). Four modules were required for completion, including a new module on the Code of Conduct. These learning modules require nurses to complete knowledge checks and attestations.

Part B assessment continued with the submission of a written learning plan, a Code of Conduct practice activity, and for Nurse Practitioners (NPs) an additional NP case example.

Part A Outcomes

In 2024, **3,682** nurses completed Part A and exited the QA program. **Twenty** nurses remained in progress for a variety of extenuating circumstances, and **298** nurses were directed by the Committee to complete additional QA Assessment activities for Part B due to non-compliance.

Part B Outcomes

In 2024, **897** nurses have been assessed by QA Peer Assessors and presented to QA Committee having satisfactorily completed and exited the QA program. There were **130** nurses still in progress by year end.

Other outcomes for 2024 included nurses who were referred to ICRC (11), had changed registration status (31) and nurses who were granted a deferral (30).

Quality Improvement

The QA Program was able to increase the total number of nurses selected for QA Assessment by over 209% when compared to the previous selection year in 2023. With the increase in selection numbers, 3 additional Registered Practical Nurse (RPN) Peer Coaches were hired, bringing the total number of Peer Coaches to 14.

QA Committee

Historically, the Committee met as two panels rotating every other month. In 2024, the Committee met monthly as a single panel to address attendance concerns and to improve the continuity of discussions. An annual education session was held in 2024 where the panel reviewed the 2023 Evaluation Report, QA Update, QAC Decisions, Outcomes of ICRC and Introduction to the Standards of Practice

Committee Members:

July to December 2024 (current committee)	January to June 2024 (2023-2024 committee)
Sylvain Leduc, NP, Chair Diane Morin-LeBlanc, RN Helen Anyia, RPN Lalitha Poonasamy, Public Member Lisa Donnelly, RN Maria Sheculski, Public Member Sylvia Douglas, Public Member Yao (Jackie) Zhai, RPN	Sylvain Leduc, NP, Chair Diane Morin-LeBlanc, RN Helen Anyia, RPN Ian McKinnon, Public Member Lalitha Poonasamy, Public Member Lisa Connolly, NP Lisa Donnelly, RN Maria Sheculski, Public Member Sylvia Douglas, Public Member Yao (Jackie) Zhai, RPN

Staff contacts

Catriona Mill, Manager, Practice Quality
Amanda Laird, Team Lead, Practice Quality
George-Ann Watt, Quality Assurance and Registration Committee Administrator

Table 1.**Historical QA Assessment Outcomes (RNs, RPNs, NPs)**

QA Assessment Outcomes	2020 ¹		2021		2022		2023		2024	
	#	%	#	%	#	%	#	%	#	%
Satisfactory	28	46.7	312	79.6	305	82.2	1456	89.4	4579	91.22
Still In Progress	-	-	33	8.4	16	4.31	103	6.33	306	6.10
Remediation	8	13.3	-	-	3	0.81	3	0.18	13	0.26
Deferred	15	25	22	5.6	21	5.66	26	1.60	34	0.68
Referred to the ICRC	-	-	2	0.5	9	2.42	6	0.37	24	0.48
Non-Practicing	7	11.7	14	3.6	10	2.70	18	1.11	20	0.39
Resigned	-	-	8	2.0	7	1.89	15	0.92	39	0.77
Deceased	-	-	1	0.3	-	-	-	-	5	0.10
Changed Registration Class from NP to RN	2	3.3	-	-	-	-	-	-	-	-
Total	60	100	392	100	371	100	1627	100	5020	100

¹ There was no QA Assessment selection in 2020 due to the COVID-19 pandemic